



An enterprise-wide benchmarking tool specifically designed for rural hospitals and clinics.



Benchmarking for rural hospitals and clinics

Data-driven improvement

Rural health executives rely on QHi to assess performance and identify improvement opportunities across hundreds of **financial, clinical quality, workforce** and **patient satisfaction** indicators. Today, more than 300 hospitals and 100+ clinics in 12 states use QHi to compare performance measures with others, learn about proven practices and implement change where improvement is needed.

Benchmarking with QHi provides a cost-effective opportunity to help your organization improve. Most states work with their state department of health to use Flex funds to cover the cost of participation. With QHi, you have the opportunity to use interventions already built and tested by your peers to reduce the costs of making significant advances in your organization.

Drive transformational change in rural health

QHi is a user-driven program that allows you to collect, track and trend monthly data in real time. Use hundreds of proven indicators to create your own dashboards or rely on built-in tools to make reporting easy for your organization.

QHi gives executives insight into four areas of the organization:

- **Clinical Quality**
- **Financial and Operational**
- **Workforce**
- **Patient Satisfaction**

With data delivered to your desktop through QHi, you are equipped to benchmark against self-defined peer groups to improve your performance, learn from others and implement proven practices.

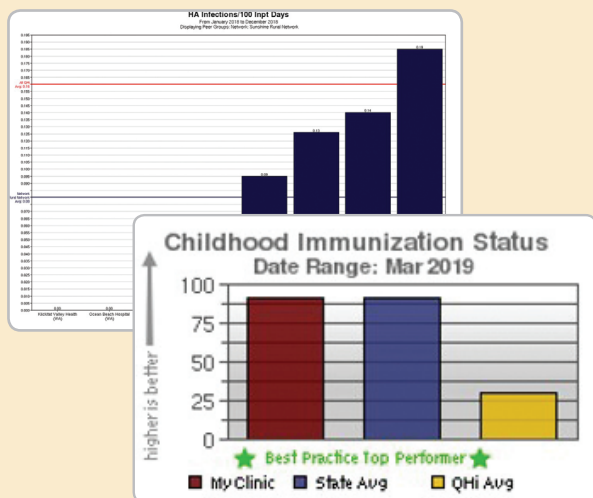
QHi can be tailored to meet your unique needs. Select measures most relevant to your organization. Define your own peer groups and set your own reporting time frames. At your request, QHi will add any measure important to you or your network, and even create special networks of facilities for benchmarking.

QHi offers:

- A library of more than 300 measures to monitor performance and productivity
- Customizable dashboards to trend and compare performance
- Easy-to-read graphic displays ideal for meeting presentations
- A report scheduler that automatically emails reports directly to you
- Best practice reports, webinars and conference calls to connect top performers
- A simple web interface for monthly data submission upload options

Clinical Quality

157 clinical quality measures

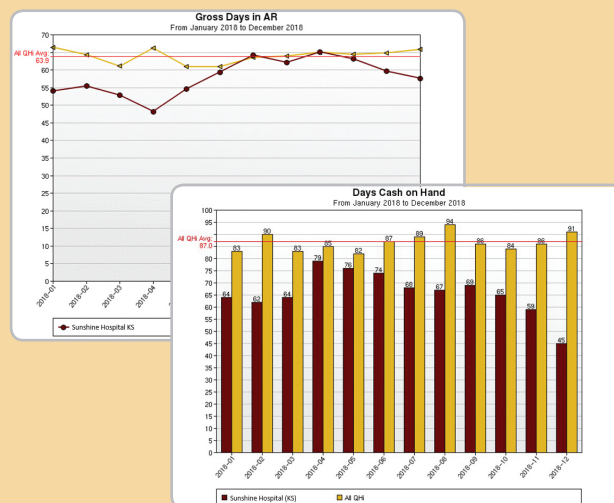


"QHi provides a central location for instant access to our quality data. Its robust capabilities enable us to track, assess and illustrate our performance compared to similar hospitals."

- Cody Utz, Holton Community Hospital, Kansas

Financial and Operational

76 financial and operational measures



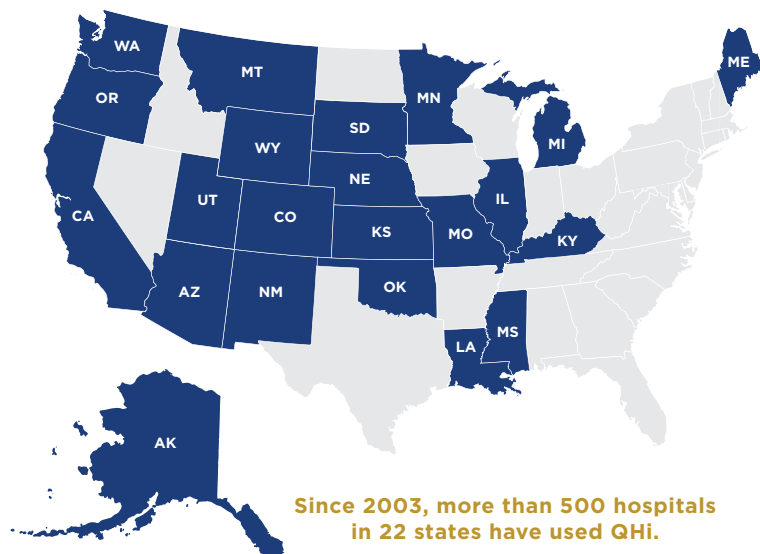
"QHi delivers customizable, one-stop benchmarking for all our CAHs. It's a great tool for assessing performance and identifying operational improvement opportunities."

- Rochelle Schultz Spinarski, Rural Health Solutions, Minnesota

Benefits of national benchmarking

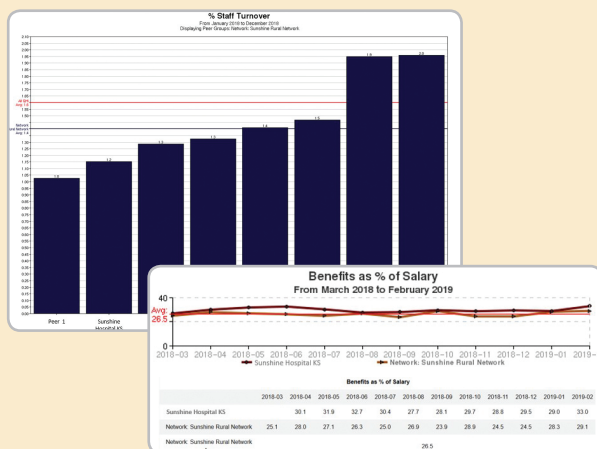
Diverse perspectives expand opportunities to seek new processes. Looking only at your own performance will not provide the big picture you need to lead the way to effective change. QHi bridges data gaps between rural hospitals and clinics to empower proactive leaders who recognize the connection between organizational performance and financial viability.

As employers, payers and government initiatives link performance with reimbursement, hospital executives need data-driven tools to monitor and compare performance across a wide range of measures. With participating organizations, QHi creates a strong benchmarking tool to improve care across rural America.



Workforce

8 workforce-related measures

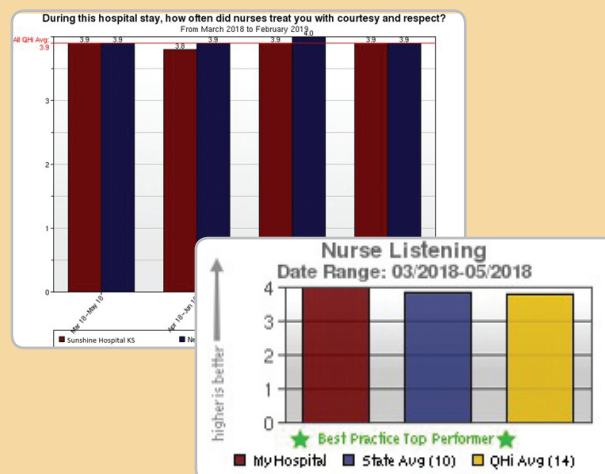


“QHi is extremely user-friendly and power-packed with capabilities. Having a comprehensive view of our performance empowers us to make better, more informed decisions.”

- Dee Dee Dewell, Flint Hills Regional Health Network and Wheat Plains Health Network, Kansas

Patient Satisfaction

31 patient satisfaction measures



“QHi is committed to excellence, as are we. The reports we generate from QHi are vital in our work to improve outcomes and create healthier communities across the state.”

- Shelley Boden, University of Kansas Health System Care Collaborative, Kansas

Born in Kansas...used across the nation

QHi began as a collaborative project with the Kansas Department of Health and Environment (KDHE), the Kansas Hospital Association (KHA), and the Kansas Hospital and Research Foundation (KHERF) using Medicare Rural Hospital Flexibility Program (Flex) grant funds. QHi continues to be sustained by the Kansas Office of Rural Health, state and network partners, and individual participants. Both Flex and SHIP funds support the project housed at KHA and managed by KHERF since 2003.

Since 2003, more than 500 hospitals in 22 states have used QHi to improve the quality of care and financial viability within their facilities. Current users include:

Kansas Networks

- Cottonwood Health Alliance
- Flint Hills Regional Health Network
- Great Plains Health Alliance
- Health Innovations Network of Kansas
- Northwest Kansas Health Alliance
- Sunflower Health Network
- Wheat Plains Health Network

Independent Users

- Louisiana hospitals
- Oregon hospitals

Other State Networks

- Colorado Rural Health Network
- Health Insights - New Mexico
- Illinois Critical Access Hospital Network
- Michigan Center for Rural Health
- New Mexico Rural Hospital Network
- Rural Health Solutions - California
- Rural Health Solutions - Wyoming
- Utah Department of Health
- Washington Department of Health
- Washington - Northwest Rural Health Network
- Washington Rural Health Collaborative
- Wyoming Department of Health

Drive improvement with QHi.
To get started, contact:

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